Dental Review

Some dental services submitted on a claim may be reviewed for benefit determination and dental necessity. This review is conducted by licensed dental professionals who will review the clinical documentation and diagnostic images submitted by your treating dentist.

There may be situations resulting from the dental review where an alternate benefit is applied that meets broadly accepted national standards of dental practice. This review applies to procedures including but not limited to, onlays, crowns, buildups, bridges, implants, periodontal treatment, extractions and anesthesia.